



# RAP SHEET

THIRD QUARTER - 2006

OK Alarm Lic. #0089

## It's Official!!

In October 2005 Sharon and I determined it was not economically feasible to pursue building our own UL Central Station. ESI looked at 14 UL Central Stations across the country to find a facility that offered what we currently provide our customers, as well as the services we have been researching for the last couple of years.

ESI Installed new Central Station Automation in March and ran tandem monitoring for 6 weeks before we went solo with our new monitoring services in the middle of May. We are expanding our customer service staff (Available M-F 8 AM - 5 PM) and can now offer many more services and credentials:

- Certified UL Central Station Monitoring
- Automated open/close reports via e-mail
- Activity Reports via e-mail
- Internet Monitoring (to back up Telco)
- New digital cellular monitoring
- Internet video via e-mail
- Commercial account maintenance via Internet
- GPS Vehicle / Asset tracking
- 24 hour elevator monitoring
- Quarterly notification/user update
- Etc., Etc., Etc.

There are so many ways we can program our customer's controls to provide additional security. We will discuss them in "*Kick It Up A Notch*" each quarter. ESI is excited about going to the next level in technology and customer service. Please call, write or e-mail if we can help in any way.

Paul and Sharon Conrady

## Our Office Staff E-mail Addresses

- Operator: operator@edmondsecurity.com  
 Jarod Conrady: jarod@edmondsecurity.com  
 Louis Brinkman: louis@edmondsecurity.com  
 Paul Conrady: paul@edmondsecurity.com  
 Sharon Conrady: sharon@edmondsecurity.com  
 Cary Johnson: cary@edmondsecurity.com

## Notification/User Update

Please review the security verification form for your account. Make any changes and return via e-mail, snail mail or fax. We will send new cards and an updated form. Anytime you need to make a change send the form and we will return the new form with or without cards.

## Kick It Up A Notch!!

*Do you have any limited users?*

Housekeepers, custodial personnel, emergency keyholders, etc. (IE: ESI can program an open/close signal that is authorized for Tuesday 12 PM - 3 PM. If the "Lawn Care" code is used outside this schedule, ESI would call notification 8, 9, 10 only to advise of an unscheduled opening.)

## Test That System!

## The Whole System!

Whenever I am in my customers' homes and business' many years after the original installation, I am amazed how many times I see devices that are no longer operational because of window coverings blocking audio glass break detectors, shelves, plants, furniture blocking motions, window magnets taped to switches, etc. Many ESI customers test and inspect their own systems monthly, quarterly, semi-annually or annually. Insurance companies, municipalities and management often require periodic testing to verify proper system operation. ESI provides this testing and inspection for a minimal fee and also provides consultation for enhancing security upon request, at no charge. It goes without saying, call or e-mail us if we can help!

## The 800 # is All About Technology

EDMOND SECURITY, INC.  
OK Alarm Lic. #0089  
412 S. Broadway  
Edmond, OK 73034  
**(405) 341-6374**  
8 AM - 5 PM M-F

24 hr. Monitoring • Intrusion • Fire • Medical Alert  
Access Control • CCTV • Remote Video Via Internet • Photo Badging

(Front of Passcode Card)

To Test or Abort any time of day call Central Station:  
**(800) 932-3822**

ACCT. #: \_\_\_\_\_  
 PASSCODE: \_\_\_\_\_  
 NAME: \_\_\_\_\_

If you are unable to provide your passcode to our Monitoring Operations Dept. upon request, you will be unable to cancel police response.

(Back of Passcode Card)

If you are called by ESI Monitoring you will see 800-932-3822 to call back (Program this into your cell phone as ESI Monitoring). if you have to call back this 800 #, caller ID will route your inbound call to the operator working your incident. As always - if you have an emergency ask the operator to connect you to the ESI personnel on call.

If you are thinking about switching to Cox Communications for phone service - CALL US FIRST!

**QUESTIONS OR COMMENTS?  
CALL US AT (405) 341-6374**